



## QUALITY POLICY

Hawkes Fire supplies and services firefighting equipment and provide a range of fire protection services including specialist consultancy and training.

It is the objective of Hawkes Fire to satisfy the quality and delivery requirements of our customers at competitive prices. We will measure our performance in meeting customers' requirements and work with them to continually improve the service that we provide.

**In order to achieve this objective, the company will maintain an effective and efficient Quality Management System based upon the requirements of ISO 9001:2015**

Hawkes Fire are committed to the following quality policy requirements:

- The development of an effective problem solving culture
- Compliance to the requirements of ISO 9001:2015
- The continual improvement of our process based quality management system, individual employee and overall business performance.
- Establishing and reviewing quality / business objectives aimed at adding genuine value to the business and our customers.
- Communicating the requirements of our quality management system to all employees at Hawkes Fire and involving them in improvements to our key business processes and in the corrective and preventive actions identified in our Action Log.
- Reviewing this quality policy via the management review process, ensuring that it remains fit for purpose and that is communicated to all involved in our business process.
- The achievement of our quality objectives and continual improvement is fundamental to all activities carried out within our company and must be practised by all employees as an integral part of their daily work

This policy is available to interested parties upon request

Signed on behalf of the Board of Management:

*Martin Hawkes*

Position: Managing Director

Date: 03/01/2024